



Apartment Building in Netherlands by OOK Architects | Photo: Isabel Nabuurs

Lunawood Warranty

Lunawood offers a 20-year warranty for projects in EU countries and in those countries that accept the EU standard EN 335. This warranty applies to Lunawood products used on facades, interior walls, and ceilings. It covers Lunawood Collection products. This warranty supports Lunawood's commitment to providing long-lasting and high-quality materials for architecture.

20-Year Warranty for Sustainable Durability

Lunawood products are thermally modified with heat and steam only, without any chemicals. The patented thermal modification process significantly improves the wood's properties throughout the wood.

Lunawood ThermoWood® is most known for its dimensional stability, durability, and sustainable nature.

The 20-year Lunawood Warranty covers material damage to products manufactured by Lunawood caused by fungal decay or rot in accordance with EN 335, provided it is proven that the damage occurred during normal use of the product.

Lunawood Warranty



- 20 years for decorative end-applications on facades and interiors
- For Lunawood Collection products
- Against material damage by fungal decay or rot according to EN 335
- Lunawood Partner can apply for a warranty at lunawood.com



Skibby Børnehus Kindergarden, Denmark. By Nordic - office of architecture. Photo: Kirstine Mengel

Warranty Supported by Certifications

The durability and high quality of Lunawood Thermowood products have been proven by several certificates, such as CE, KOMO and BRE. These certificates are supported by official guidelines for installation issued by Lunawood. Based on these documentations and long-term tests, Lunawood grants a warranty of 20 years in accordance with EN 335 for Lunawood Collection products, including fire protected products. The Lunawood warranty applies to decorative surfaces on facades and interiors when the installation has been carried out in accordance with Lunawood's official installation instructions.

Project Registration for The Warranty

The guarantee is only granted to an official Lunawood Partner who has provided Lunawood products for the project. To activate the Lunawood Warranty, the Lunawood Partner needs to complete a form with all necessary information regarding the project, products used, and completion date. After filling the form, Lunawood confirms within 7 days that the warranty conditions are met and sends the Partner a warranty certificate as proof.